



## CONFIRMATION OF TRAVEL

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### BOOKING DETAILS

**Travel Date:** 05/02/20

**Booking Reference:** UKFG121347

**Account Code:** Tour Dust

**Consultant:** Rozanne De Silva

**Lead Passenger:** Peter Colclough - Tour 2 (C/O: )

**Other Passengers:** Susan Colclough

**Room Types and Distribution:** Please refer to the room distribution and categorization below.

**Number of People:** 2 Adults

**Email:** [ben.colclough@tourdust.com](mailto:ben.colclough@tourdust.com)

**Telephone:** 0203 291 2907 / +44 203 291 2907

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### FLIGHTS DETAILS / OWN FLIGHTS:

**Outward** : 05<sup>th</sup> February on UL504 at 1240Hrs

**Return** : 20<sup>th</sup> February on UL101 at 0720Hrs

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### SUMMARY SERVICE DETAILS:

The following is a summary of the services included that you have booked with us.

- 05/02/20 TRANSFER: Private A/C Vehicle with an English Speaking Chauffeur for the arrival transfer
- 05/02/20 ACCOMMODATION: The Wallawwa, Kotugoda, Wallawwa Bedroom (1 Night) on BB Basis | (1 Double)
- 06/02/20 ACCOMMODATION: Water Garden, Sigiriya, Superior Deluxe Villa with Plunge Pool (2 Nights) on HB Basis | (1 Double)
- 06/02/20 EXCURSION / EXPERIENCE: *Sigiriya Rock Fortress (Evening)*
- 07/02/20 EXCURSION / EXPERIENCE: *The ancient kingdom of Polonnaruwa*
- 08/02/20 EXCURSION / EXPERIENCE: *Dambulla Cave Temple (En-route)*
- 08/02/20 ACCOMMODATION: The Kandy House, Kandy, Deluxe Room (2 Nights) on BB Basis | (1 Double)
- 09/02/20 EXCURSION / EXPERIENCE: *Royal Botanical Gardens*

09/02/20 EXCURSION / EXPERIENCE: *Visit to the Temple Of The Tooth Relic*

10/02/20 TRANSFER: Peradeniya (1052Hrs) To Hatton (1330Hrs) First class tickets on Udaratamenike  
(Strictly subject to availability)

10/02/20 ACCOMMODATION: Camellia Hills, Dickoya, Lakeview Bedrooms (3 Nights) on All Inclusive Basis  
| (1 Double)

11/02/20 EXCURSION / EXPERIENCE: *Tea Experience by Camellia Hills*

13/02/20 ACCOMMODATION: 98 Acres Resort, Ella, Premium Deluxe (New Wing) (2 Nights) on BB Basis  
| (1 Double)

14/02/20 EXCURSION / EXPERIENCE: *Adam's Peak with trekker Dharme*

14/02/20 EXCURSION / EXPERIENCE: *Nine Arch Bridge*

14/02/20 EXCURSION / EXPERIENCE: *Dowa Temple*

14/02/20 EXCURSION / EXPERIENCE: *Ravana Waterfall*

15/02/20 ACCOMMODATION: Fort Bazaar, Galle, Upper Suite (4 Nights) on BB Basis  
| (1 Double)

16/02/20 EXCURSION / EXPERIENCE: *Galle Fort Walk Past to Present with Atheeq Ifthikar at 1500Hrs*

17/02/20 EXCURSION / EXPERIENCE: *Traditional Cooking Experience with lunch (Morning)*

18/02/20 EXCURSION / EXPERIENCE: *Paddy and Lake Trail with Idle Bikes (Morning)*

19/02/20 EXCURSION / EXPERIENCE: *Lunuganga Estate Tour with lunch (En-route)*

19/02/20 ACCOMMODATION: Maniumpathy, Colombo, Deluxe Room (1 Night) on BB Basis  
| (1 Double)

19/02/20 EXCURSION / EXPERIENCE: *Colombo City Walk with Mark Forbes (Afternoon)*

19/02/20 MEAL: *Dinner at Ministry of Crab at 1915Hrs*

20/02/20 TRANSFER: Departure Transfer

**Booking notes:**

- (a) Mileage included only for transfers & excursions mentioned above. 100km will be included on leisure days. (Unused mileage cannot be taken forward to next day). Additional trips will be charged LKR 45.00 per km with payment direct to the driver.
- (b) Transport is included for the entire stay unless indicated here.

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## IMPORTANT TRAVEL NOTES:

**Flights to Sri Lanka:**

If you have booked flights with us, we will endeavour to send you the relevant tickets as soon as possible. If you have not received the ticket 10 days prior to the start of the tour, please contact our ticketing department [ticketing@yanaa.com](mailto:ticketing@yanaa.com)

**Customer Care:**

Please contact our 24h customer care team if there are any questions or concerns regarding clients on-tour in Sri Lanka:

**A) Phone, SMS or WhatsApp:**

For clients while travelling (calling from an international number)  
TEL: +94 776 739 739

For clients while travelling (calling from a local number)  
TEL: 0776 739 739

**B) By Email:**

*For any questions prior to your holiday with us:*

Email: [operations@thefabulousgetaway.com](mailto:operations@thefabulousgetaway.com)

*For any requests and changes during your holiday:*

Email: [customerservice@thefabulousgetaway.com](mailto:customerservice@thefabulousgetaway.com)

**Changes to the itinerary while travelling:**

We strive to offer flexible itineraries, and will always consider any changes you or your clients wish to make, even once the itinerary is finalised. However, changes will depend on availability and may incur cancellation charges. If you or your clients would like to make a change during the tour, please contact our customer care department.

**Changing the vehicle or the chauffer-guide or the duration of their services:**

In the event of any problems with the vehicle itself, we will of course attend to these as soon as possible. In the event that your client is not satisfied with the chauffer-guide or guide, we may or may not be in a position to make this change – once again, it is dependent on availability. If clients decide to release the services of the vehicle and of the chauffeur-guide early, we are unable to provide a refund.

**Comments, suggestions and complaints:**

We are always happy to receive feedback from you or your clients. We welcome any comments and suggestions you or your clients may have, and take any complaints seriously.

If clients feel uncomfortable with any particular aspect of the tour, the best course of action would be to discuss the issue as soon as possible with the supplier of service (e.g. hotel manager) and contact our customer care department. If the matter is not satisfactorily resolved, please notify us by email within 24 hours. For more detailed information about our complaints procedure, please see our Booking Conditions.

**Train Travel:**

Train tickets are sold subject to availability and can only be confirmed 10 days before travel. If we are unable to procure tickets for your clients, we will inform you and agree on alternative arrangements – for example, we may be able to confirm a different class of ticket.